



Your Bill



395 Southgate Drive
Guelph, Ontario
N1G 4Y1
Hours: Mon.- Fri. 8:30 AM to 4:30 PM

Tel: (519) 822-3010 Fax: (519) 822-0960
Power Outage (after hours): (519) 822-3014
Website: WWW.GUELPHHYDRO.COM

Table with 2 columns: Description, Amount. Rows include Previous Equal Payment Plan balance, Payments, Adjustments, and Equal Payment Plan balance forward.

Your Electricity Charges

Table with 2 columns: Description, Amount. Rows include TOU OnPeak Summer, TOU MidPeak Summer, TOU OffPeak Summer, Delivery, and Regulatory Charges.

Your Total Electricity Charges \$153.33

HST (Registration number 72860 4299 RT0001) \$19.93

Water Charges: City Water. 519 837-5627

Table with 2 columns: Description, Amount. Rows include Water Basic, Water Consumption, Waste Water Basic, Wastewater Treatment, and Total Water Charges.

Stormwater Charges: City Engineering Dept. 837-5604

Table with 2 columns: Description, Amount. Rows include 2.0 units x 29 days @ \$10.00/mt and Total Stormwater Charges.

Total current charges \$283.34

Ontario Electricity Rebate \$20.09-

Invoice Total \$263.25

Current Equal Payment Plan balance \$393.39

Total Ontario Support on this bill \$20.09

To learn more about the province's electricity support programs, visit ontario.ca/yourelectricitybill

BRETCHKINA, ANGELA

Account Number: 001476705-000104830

Service Address: 331 VICTORIA RD N

Billing Date: OCT 22, 2025

Conservation Message

On cool nights, open the windows and use bathroom fans to help remove warm air from inside your home. Be sure to clean exhaust fans regularly to keep them running efficiently and prevent overheating.

Get rid of clutter and stop relying on mail! Go paperless! Signup to receive your bill online to save paper, and we'll give you a one-time \$10 credit on your bill. Visit guelphhydro.com for more details.

Late payment charges - 1.5% compounded monthly on past due balances (19.56% per year).

Payments: Please continue to select "Guelph Hydro" as the payee when making a payment online or at the bank.

Customer Message

IMPORTANT BILLING CHANGES COMING SOON
Guelph Water Customers: In summer 2026, the City of Guelph will begin to bill you directly for your water charges.
Guelph & Rockwood Customers: You'll continue to receive your electricity bill from Alectra with a new look. Learn more: Guelph.ca/water and AlectraUtilities.com/GuelphBilling

E & O.E.



395 Southgate Drive, Guelph, Ontario N1G 4Y1

BRETCHKINA, ANGELA
331 VICTORIA RD N
GUELPH ONTARIO N1E 5J5

>> Statement Only <<

Paid By Pre-Authorized Payment

Account Number
001476705-000104830

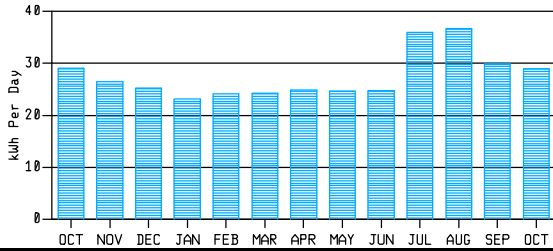
Message:
Your EPP amount is
\$235.00
and will be withdrawn
on the:
Tenth (10)
of each month.

Thank you for being
an EPP customer.

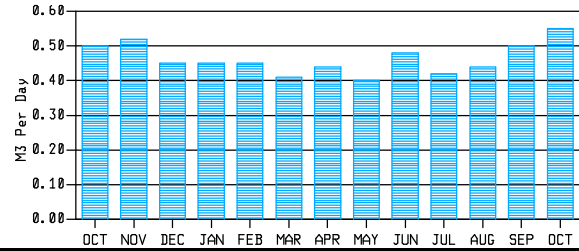
## Metering Information

Service	Billing Period	Days	Meter #	Multiplier	Units	Current Reading	Previous Reading	Metered Consumption	Adjustment Factor	Adjusted Consumption
Electric	9/05/25 10/06/25	31	GH112614	1.0000	KWH	51883.45	50986.05	.00	1.0260	.00
Electric	9/05/25 10/06/25	31	GH112614	1.0000	10N	.00	.00	195.72	1.0260	200.80
Electric	9/05/25 10/06/25	31	GH112614	1.0000	2MID	.00	.00	151.20	1.0260	155.13
Electric	9/05/25 10/06/25	31	GH112614	1.0000	3OFF	.00	.00	550.47	1.0260	564.78
Water	9/09/25 10/08/25	29	N23003973	1.0000	M3	351.00	335.00	16.00	1.0000	16.00

Electric Consumption



Water Consumption



## Explanation of electricity terms on your bill

### Electricity

This is the cost of electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

### Delivery

These are the costs of delivering electricity from generating stations across the Province to Alectra Utilities, formerly Guelph Hydro, then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. \*Alectra Utilities, formerly Guelph Hydro, collects this money and pays this amount directly to our suppliers.

\*When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

### Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

NOTE: For a detailed explanation of electricity terms, please visit [www.guelphhydro.com](http://www.guelphhydro.com) or [www.oeb.ca](http://www.oeb.ca)

Bill payments can be made at local banks, online through financial institution, by telephone banking, by credit card via Paymentus at [www.guelphhydro.com](http://www.guelphhydro.com) or by phone at 1-877-273-2184 (transaction fees will apply for payments by credit card).

Pay an Equal Amount Every Month: Make budgeting easier! Sign up for an Equal Payment Plan and pay the same amount every month.

Make Your Payments Automatic: Never forget a payment with Automatic Payment using a pre-authorized debit from your bank account. We'll deduct your payment from your bank account on the day it is due.